

**Human Sciences:** These courses help professionals build trust, navigate sensitive situations, and collaborate with diverse populations. By strengthening these skills, learners can provide compassionate care, improve service delivery, and foster positive outcomes for those they serve.

| AMA Microcourse Title                                                     | Duration (min) |
|---------------------------------------------------------------------------|----------------|
| <a href="#">Effective Problem Solving and Decision Making Tools</a>       | 20             |
| <a href="#">Creative Thinking Techniques</a>                              | 20             |
| <a href="#">Key Components of Critical Thinking</a>                       | 20             |
| <a href="#">The ART of Analytical Thinking</a>                            | 26             |
| <a href="#">Adopting an AI Mindset</a>                                    | 27             |
| <a href="#">AI: A Framework for Ethical Application</a>                   | 20             |
| <a href="#">Analyzing Data Using the DASA Model</a>                       | 20             |
| <a href="#">Building a Customer-Focused Strategy</a>                      | 20             |
| <a href="#">Diversity and Inclusion: Creating an Inclusive Culture</a>    | 15             |
| <a href="#">Understanding and Applying Your Locus of Control at Work</a>  | 20             |
| <a href="#">AI: Upskill and Reskill</a>                                   | 20             |
| <a href="#">Building Credibility and Trust for Improved Communication</a> | 23             |
| <a href="#">Creating Boundaries and Balance</a>                           | 20             |
| <a href="#">Developing Awareness that Leads to Emotional Regulation</a>   | 20             |
| <a href="#">Enhancing Collaborative Communication</a>                     | 21             |
| <a href="#">Enhancing Communication Skills</a>                            | 20             |
| <a href="#">Establishing Presence and Credibility</a>                     | 20             |
| <a href="#">Framing the Message for Greater Impact</a>                    | 20             |
| <a href="#">Leading with Emotional Intelligence in the Workplace</a>      | 20             |
| <a href="#">Motivating and Influencing Throughout the Organization</a>    | 20             |
| <a href="#">Planning for Success</a>                                      | 20             |
| <a href="#">Recognizing and Navigating Unconscious Bias</a>               | 20             |
| <a href="#">Routines that Support Efficiency and Productivity</a>         | 20             |
| <a href="#">SEAL Approach to Building Organizational Agility</a>          | 28             |
| <a href="#">Being an Ally in a Diverse Working World</a>                  | 25             |
| <a href="#">Building and Maintaining Trust</a>                            | 20             |
| <a href="#">Building Your Strengths as a R.E.A.L. Team Player</a>         | 23             |
| <a href="#">Creating a Culture of Belonging</a>                           | 20             |
| <a href="#">Successfully Working in Hybrid Teams</a>                      | 20             |

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| <b>WVIA Careers That Work Videos</b><br><a href="#">Licensed Professional Counselor</a> (4.13 min) | <b>Next Steps:</b><br>Browse the Work-Based Learning database & sign up for an opportunity.<br><b>SENIORS:</b> Save course certifications & complete the scholarship application. |
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