



Industry pathway for:
Social Service Specialists

[Click here to learn more about this pathway!](#)



1. Skillset: Empathy

- Course #1: Transforming Empathetic Distress
- Course #2: Communicating with Empathy
- Course #3: Empathy and Compassion



2. Skillset: Organizational Skills

- Course #1: Staying Organized While Working Remotely or On-Site
- Course #2: Powerful Prioritization with the 80/20 Rule



3. Skillset: Relationship Building

- Course #1: Building Relationships While Working From Home
- Course #2: How to Build Rapport Quickly



4. Human Insight

- Course #1: Leading With Emotional Insight
- Course #2: Negative People
- Course #3: Emotions in Others
- Course #4: How People Use Offensive Moves



5. Skillset: Community Resources

- Course #1: Help Others First
- Course #2: Identify Resources

Interested in pursuing more advanced education options after completing Project PIVOT? Check out continuing education opportunities from these local academic partners in the "Continuing Education Options for Industries with High Demand" section of the Project PIVOT webpage!

