


project pivot



Industry pathway for:

Supervisors of Retail Sales

[Click here to learn more about this pathway!](#)



1. Skillset: Managing People

- Course #1: Managing Teams
- Course #2: Leading and Motivating People With Different Personalities



2. Skillset: Customer Service

- Course #1: Retail Customer Service
- Course #2: Customer Service: Managing Customer Expectations
- Course #3: Retail Customer Service Management and Coaching



3. Skillset: Inventory Management

- Course #1: Inventory Management Foundations
- Course #2: Introduction to Inventory Management

Interested in pursuing more advanced education options after completing Project PIVOT? Check out continuing education opportunities from these local academic partners in the "Continuing Education Options for Industries with High Demand" section of the Project PIVOT webpage!

